

## How does it Work?

Your business or businesses are visited at regular intervals within a predetermined time frame.

The maintenance of each area of your facility is graded according to set criteria that can be tailored to your company's needs.

Each of these reports is made available to you online. These reports allow you to view specific data on request and then sort information by:

### Contractor / Supervisor

- Call up scores of your Custodial Service Provider.
- Drill down to problem areas
- Create history/performance reports by contractor



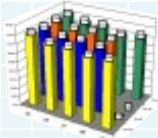
### Province:

- View provincial store data
- Determine regional problems
- Create history/ performance Reports by province



### District:

- View data by DM region
- Manage cleaning results by District Manager
- Create history/ performance reports by district
- Generate incentive performance



### Comments:

- General overview,
- Snapshot view of rep comments and or Store Manager comments

### Percentage Score by Store

- Call up history on an individual store
- View the scores by each department
- View history over 12 months

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## Branch Locations

### BURNABY

4082 McConnell Court  
Burnaby, BC V5A 3L8  
(604) 421-7150  
Fax (604) 421-2504

### CALGARY

36 Highfield Circle SE  
Calgary, AB T2G 5N5  
(403) 243-0677  
Fax (403) 243-2095

### COMOX

(250) 339-6003  
Fax (250) 339-6045

### CRANBROOK

220 Slater Road  
Cranbrook, BC V1C 5C8  
(250) 426-6816  
Fax (250) 426-3353

### EDMONTON

11450 - 149 Street  
Edmonton, AB T5M 1W7  
(780) 451-1533  
Fax (780) 452-0676

### FORT McMURRAY

1-800-451-1533

### GRANDE PRAIRIE

9503 - 111 Street  
Grande Prairie, AB T8V 5W1  
(780) 538-3380  
Fax (780) 539-7277

### KAMLOOPS

#6, 953 Laval Crescent  
Kamloops, BC V2C 5P4  
(250) 372-1714  
Fax (250) 372-5535

### LETHBRIDGE

2923 - 12 Avenue N  
Lethbridge, AB T1H 5K9  
(403) 327-1120  
Fax (403) 327-1670

### MEDICINE HAT

#3, 1311 TransCanada Way SE  
Medicine Hat, AB T1B 1J1  
(403) 526-7922  
Fax (403) 529-0790

### PRINCE GEORGE

1-800-665-6535

### RED DEER

#7, 7973 - 49 Avenue  
Red Deer, AB T4P 2V5  
(403) 340-8003  
Fax (403) 347-8803

### REGINA

693 Henderson Drive  
Regina, SK S4N 6A8  
(306) 781-7103  
Fax (306) 522-1921

### SASKATOON

1511 Ontario Avenue,  
Saskatoon, SK S7K 1S7  
(306) 382-1199  
Fax (306) 955-5215

### VICTORIA

#2, 6809 Kirkpatrick Crescent  
Saanichton, BC V8M 1Z8  
(250) 544-1280  
Fax (250) 544-1290

### WEST KOOTENAYS

1-800-665-8655

### WINNIPEG

111 Omands Creek Blvd  
Winnipeg, MB R2R 1W3  
(204) 985-1330  
Fax(204) 889-1762

Dial Toll free:  
**1-888-237-2929**  
For the nearest  
Wesclean Branch.

Allow Wesclean to become your  
eyes and ears in the field.

Contact:

**David Burgess**

Business Development Manager

Email:

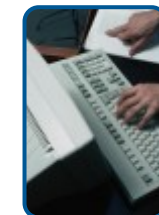
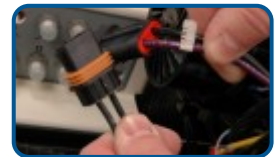
**dburgess@wesclean.com**

Or Call Toll Free  
**1-800-451-1533**

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EQUIPMENT & CLEANING SUPPLIES LTD.

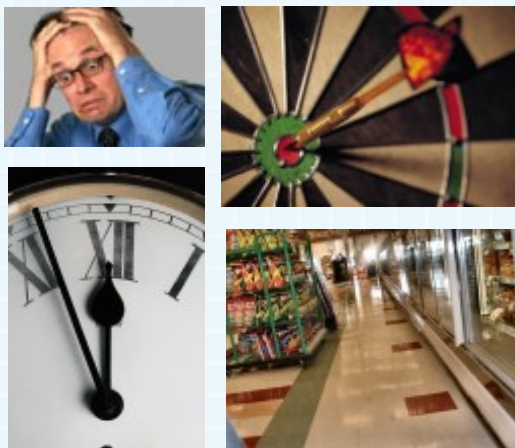
## Online Custodial Quality Assurance



### What is Online Custodial Q.A.?

It is simply a management tool that works on the principle of "You can't manage what you can't measure." Custodial Quality Assurance is part of Wesclean's unique all-inclusive approach to cleaning that helps to maintain a clean and safe work environment, increase employee productivity and enhance the value and integrity of your buildings.

Having clean floors and restrooms speaks volumes about your business. A high level of maintenance in these two areas is vital to the success of your company. Cleanliness is directly related to your ability to attract customers and protect the health of everyone in your business. Floors and Restrooms carry the most weight in terms of how your company is perceived by



*Let us help to manage your cleaning needs!*

your customers. In cases where these duties are assigned to a third party contractor; they can be difficult to manage... unless you have Wesclean's C.Q.A. working for you.

### The Value of Online Custodial Q.A.?

Janitorial Quality Assurance is a Value Added Service provided by Wesclean to our customers.

Our Sales Representatives visit your facility to ensure that it is being properly maintained and that the products we supply to you are being used correctly.



### The Shared Benefit of Custodial Q.A.

Custodial Quality Assurance. is an independent monitoring system and a three-way partnership between Wesclean, your janitorial service provider and you.

The best products and systems are of little value if they are not used correctly and our representatives help resolve issues that result from a training gap. In order to ensure that you

get the best results Wesclean supports your custodial service providers with continuous training and increased product knowledge.

Our industry is changing. Advances in technology are continuing to improve the performance and safety of the products that Wesclean provides and there is no substitute for continuing education.

### Benefits of Custodial Q.A.

- Online access
- Multilevel user access  
- you define or restrict access
- Continued training for your staff or contractor from the experts
- Reduced slip and fall liability
- Customized cleaning audits
- Improved employee and occupant health
- Sustained or improved organizational reputation

### What is Online Custodial Q.A.?

It is based on the principle that you can't manage what you can't measure. Quite simply we monitor the efficiency of your custodial service provider and make the results available to you online. Each department or area of your facility is given a numerical grade. These statistics are uploaded to our website for you to access.